



Children's Heart Surgery Centres

A map of the United Kingdom is shown, divided into 11 numbered regions. The regions are color-coded: 1 (dark blue), 2 (blue), 3 (dark blue), 4 (orange), 5 (orange), 6 (orange), 7 (orange), 8 (orange), 9 (green), 10 (green), and 11 (red). The numbers 6, 7, and 8 are grouped together in a small circle.

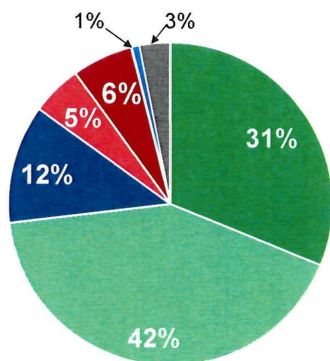
1. Freeman's Hospital
2. Leeds
3. Alder Hey Children's Hospital
4. University Hospitals Of Leicester NHS Trust
5. Birmingham Children's Hospital
6. Great Ormond Street Hospital
7. Royal Brompton
8. Guy's And St Thomas'
9. Oxford Radcliffe Hospital
10. University Hospitals Bristol
11. Southampton University Hospital

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Most agree with changes

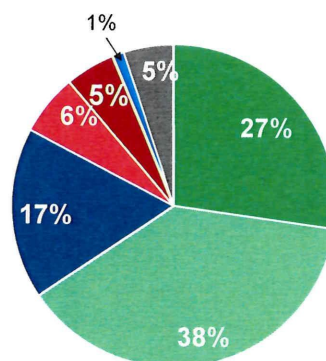
■ % Strongly agree ■ % Tend to agree ■ % Neither / nor ■ Not stated
 ■ % Strongly disagree ■ % Tend to disagree ■ I don't understand the changes

Changes



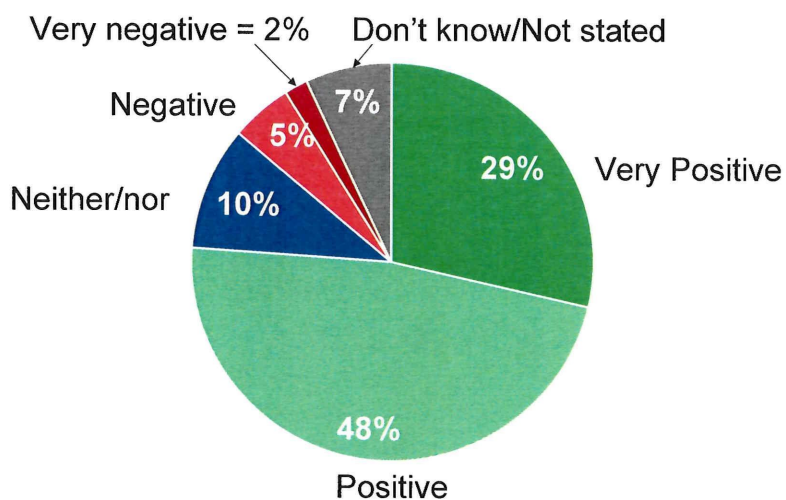
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Need




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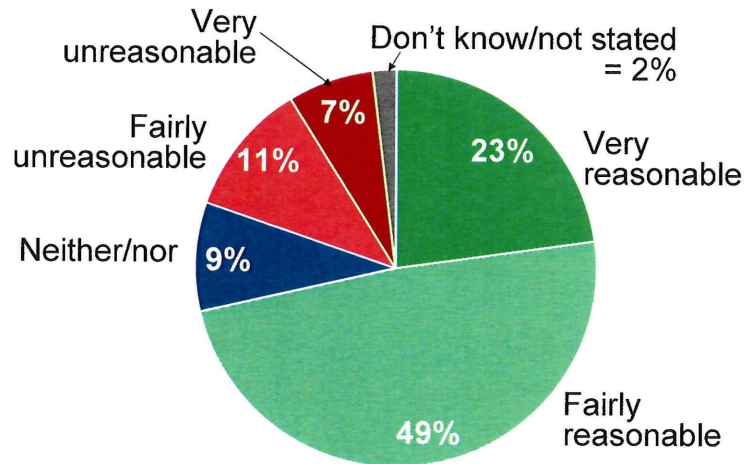
Good for clinical outcomes



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Reasonable to travel

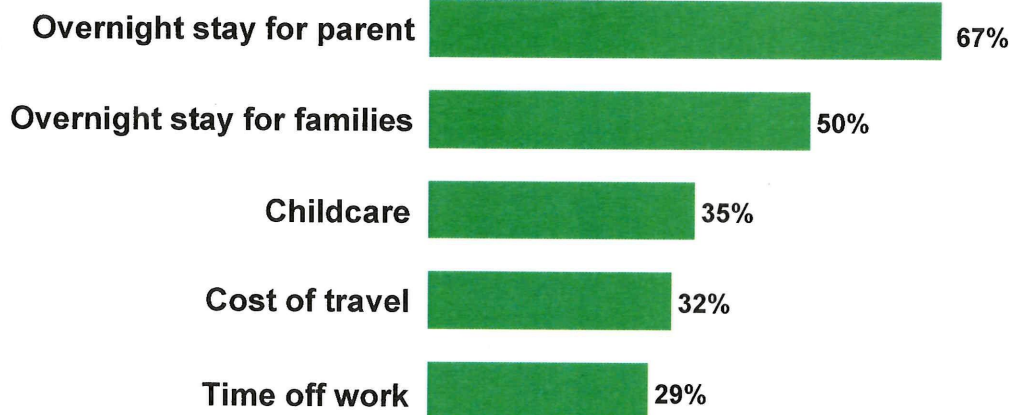


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Biggest problems

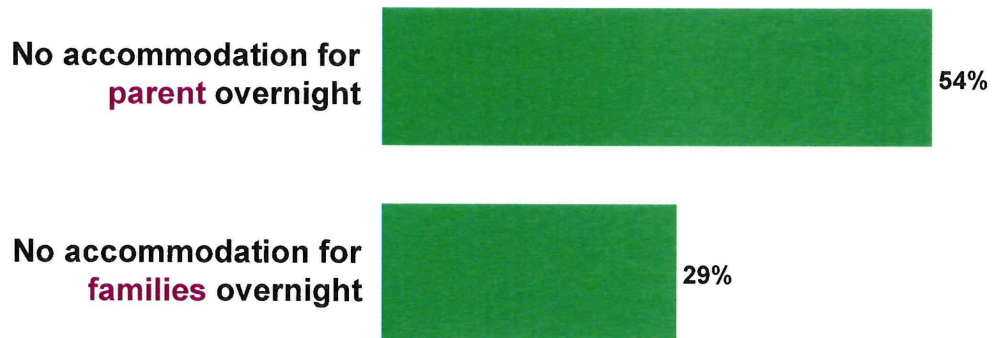
Top 5



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Accommodation - biggest single problem



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Priorities around surgery

	Mean
Survival and quality of life	9.7
Experienced team	9.5
Suitable accommodation	9.3
24 hour, 7 days a week surgical service	8.8
Facilities for mothers of newborn babies	8.3
Other specialists on hand	8.3
Environment suits child's age	8.3
Surgical centre close to home	5.9

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Priorities after surgery

	Mean
Surgical centres and local units share information and communicate well	9.3
For older children, centres work jointly with adult cardiologists to ease transition to adult services	9.0
Follow up care close to child's home	8.4
Healthcare professional talks to child's school	7.4

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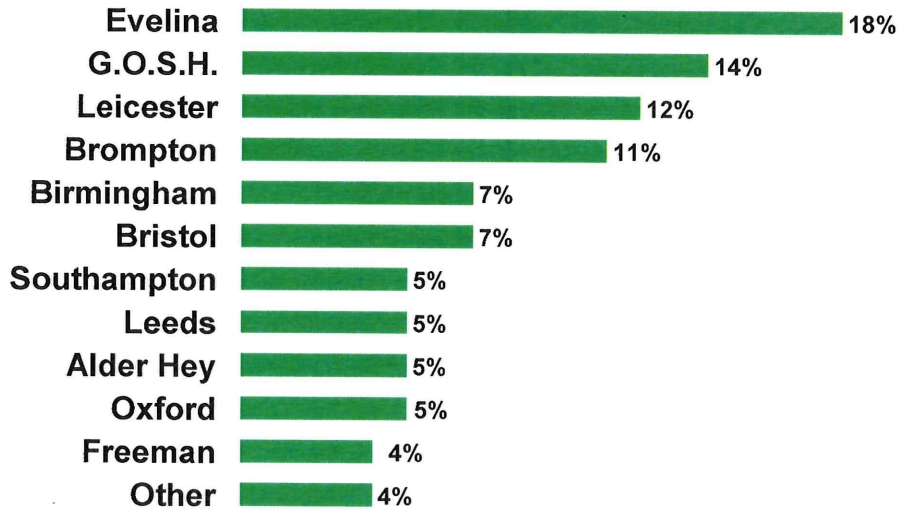
Other important issues

	%
Good links between local services/parents/children and centres	5
Support/counselling for family	3
Better sharing/receiving of information	3
Travel stress	3
Contact number for nurse support	3
Continuity of care	3
Accommodation affordable and close	2
Larger centres impersonal	2
Good aftercare	2

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Main Treatment Centre



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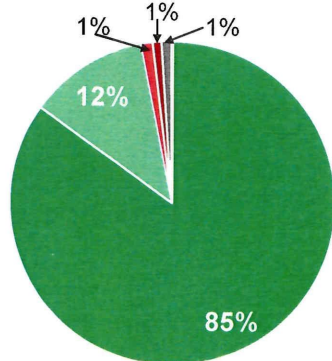


Most parents/carers satisfied with care

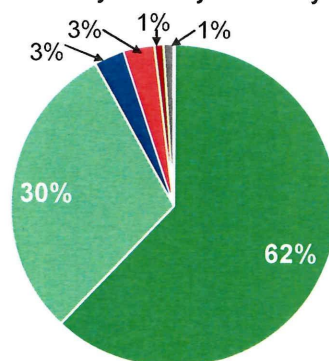
How satisfied were you with the:

- % Very satisfied
- % Fairly satisfied
- % Neither / nor
- % Fairly dissatisfied
- % Very dissatisfied
- Don't know/not stated

Treatment the child received at this centre



Way that the centre met the other needs of you and your family?



Base: All parents/carers (972)

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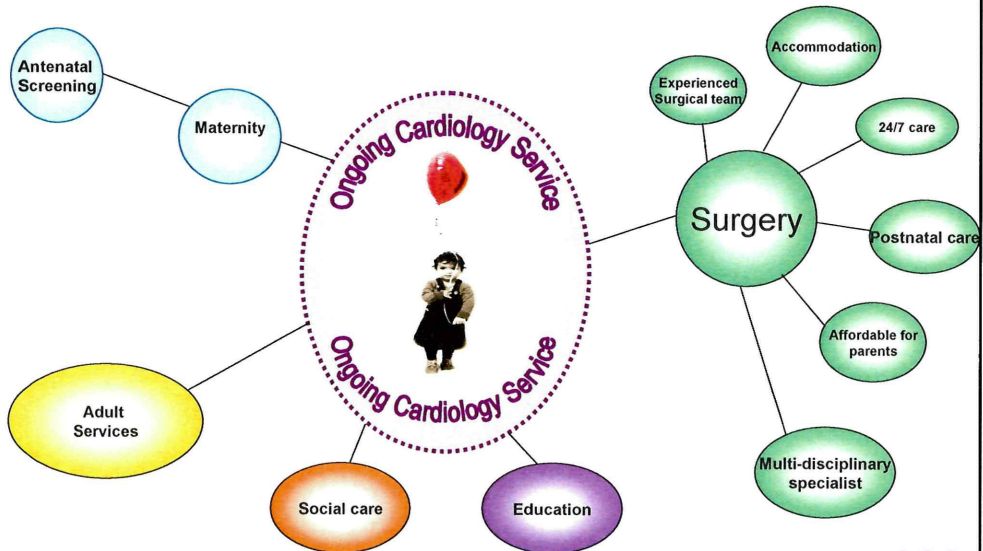
Discussion Groups



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What a good service looks like



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